Overview

- LTD’s sustainability history
- Maturing to an ESMS
- Reaching ISO 14001 Certification
- Building accountability into LTD’s ESMS
- Implementing accountability measures
LTD’s Sustainability Policy

- Implementing sustainable operating practices
- Using environmentally friendly vehicles
- Constructing earth-friendly projects
- Providing quality transit service
*Environmentally Friendly Vehicles*
*LTD Glenwood Fence Line*
Continuous Improvement

- **Act**
  - Evaluate
  - Apply lessons learned
  - Modify as necessary

- **Plan**
  - Establish a baseline
  - Identify priorities
  - Set improvement goals and standards

- **Check**
  - Monitor and measure
  - Find and fix
  - Document results

- **Do**
  - Implement actions
  - Plans to achieve goals
Auditor
Keep smiling - maybe the auditor will forget about those reports she asked for yesterday
Establishing Controls
*Internal audits
*The power of an SOP*

**EFFECTIVE SOPS**
**MAKE YOUR STANDARD OPERATING PROCEDURES HELP YOUR BUSINESS BECOME MORE PRODUCTIVE**

GILES JOHNSTON

LTD.org
*Changing the working culture*

BE BETTER THAN YOU WERE YESTERDAY
*Questions?

Allie Camp
Facilities Management Project Coordinator
allison.camp@ltd.org